

Welcome:

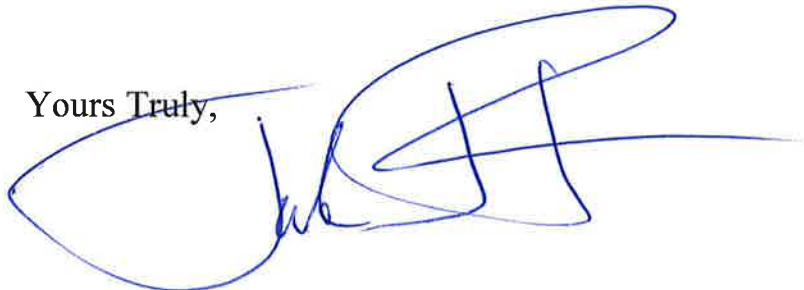
It is an honor and privilege to serve as the Executive Director of P.I.L.O.T. Services. This role has provided me with an opportunity to lead a dynamic organization at a time when there is so much potential for growth.

This time of transition provides our organization with an opportunity for examination and consideration of where we can make improvements in our performance so that we are better able to support the individuals we serve, as well as, our surrounding communities. Serving our individuals and communities well requires...

- That we aim to exceed requirements and expectations, while implementing the services that fulfill identified needs of our constituents.
- Diligently evaluating the quality of our performance/outcomes in delivering these services.
- Being innovative in our approach to business growth.
- Fostering transparency and inclusion by openly engaging with our surrounding communities.

In summary, please be assured that our focus is to seek and continuously improve our organization, to concentrate primarily on the individuals who utilize our services, as well as, the quality of our staff performance. We will consistently measure the results of our efforts, and promote/instill a culture of collaboration and innovative thinking. We welcome and value your questions, comments and concerns.

Yours Truly,



Jake J. Jones, MA., CADAA

Executive Director

P.I.L.O.T. Services